Dear Colleague,

I am pleased to inform you that we are offering a new benefit, *Health Advocate*, to all of our benefit eligible union members and their families. *Health Advocate* complements your basic health coverage by making it easier to discuss questions about your health care coverage with healthcare providers and insurers.

- The benefit is paid for by the College. There is no action required on your part to participate. All eligible employees are automatically enrolled.
- Family members are also eligible for the program.

*You have an Advocate*

With *Health Advocate*, you will have a *Personal Health Advocate*, typically a registered nurse supported by medical directors and administrative experts, to help represent your needs.

*Health Advocate* offers many valuable services. Here are some of the reasons you might call them:

- To find the best healthcare providers in your health insurance plan's network.
- To schedule appointments with providers.
- To help resolve insurance claims and related administrative issues.
- To work with our insurance companies to obtain appropriate approvals for needed services.
- For assistance with eldercare and related healthcare issues facing your parents and parents-in-law.
- To answer questions about test results, and treatment recommendations.
- To obtain unbiased health information to help make an informed decision.
- To assist in the transfer of medical records, x-rays and lab results.
- To locate and research the newest treatments for a medical condition.
- If you or your spouse is age 65 or over, and considering retirement, *Health Advocate* can assist you with the process of choosing the right Medicare supplement plan. They work with you to find the plan that meets your needs; the plan that will give you access to your doctor, to the hospitals you trust, to the medications you need, in the location you reside, and for the premium you can afford.

*Getting Started*

More information about *Health Advocate* is available on our HR/Benefits website: http://new.wellesley.edu/hr/healthadvocate.

An on-line narrated presentation is on the site for you to view 24/7. Enclosed is a guide to assist you, and a flyer outlining more reasons to call *Health Advocate*. Place the enclosed magnet on your fridge to remind family members to call 866-695-8622 (toll-free), if they need *Health Advocate*.

*Wellesley College wants its employees to have the best possible healthcare. We believe that you and your family will greatly benefit from this valuable service.*

Sincerely,

Marymichele Delaney
Associate Director & Benefits Manager
Human Resources

enclosures