Senior Care Services

For members approaching retirement, or who are already retired, we offer access to a wide array of services specifically geared for seniors. Our Personal Health Advocates understand senior members’ needs and can help members select the appropriate professionals.

Here are ways we can help:

- Locate alternative care facilities
- Obtain coverage for medical supplies
- Provide information on adult day care programs
- Coordinate coverage for home care services with Medicare and Medicaid
- Assist with the transition of insurance coverage and benefits, from private insurance to Medicare
- Locate physicians who make house calls for people who cannot easily get to the doctor’s office

Specifically for Medicare we will:

- Clarify “Original” Medicare. This includes Part A (covers hospital costs) and Part B (covers doctor visits, other “medically necessary” services)
- Educate about Medicare Advantage plans (Part C), and how they compare to Original Medicare
- Discuss Medicare Part D prescription drug plans
- Review all the parts of Medicare. Medicare is not free! Learn about the deductibles, coinsurance, co-pays and premiums that may apply
- Research Medigap plans, which supplement Original Medicare coverage
- Alert you to enrollment deadlines to avoid penalties
• Explain how Medicare works with your employer’s or spouse’s health benefits
  • Locate Medicare-participating physicians

Here are links to our member videos:

VIDEO PAGE

http://www.healthadvocate.com/member_video.aspx

12 MINUTE ORIENTATION

http://www.healthadvocate.com/member_video.aspx?v=orientation1

6 MINUTE ORIENTATION


2 MINUTE ORIENTATION