Chubb’s Travel Assistance Services

Emergencies can escalate quickly when you are traveling away from home.

Chubb’s Travel Assistance Services are only a phone call away. You may call anytime to get the assistance you need to help manage your travel risk. As a Chubb client, you will have 24/7 access to emergency assistance when you are traveling 100 or more miles away from home.

SECURITY EVACUATION SERVICES

- On the ground security assistance in the event of a potentially life-threatening military or political event situation while traveling or studying abroad
- Crisis hotline and security assistance center to discuss any safety concerns about travel locations or to secure immediate assistance while traveling
- A secure, web-based system for tracking global threats and receiving location based risk intelligence.

EMERGENCY MEDICAL SERVICES

- Medical Monitoring
- Doctor, hospital, dentists and dental clinic referrals
- Replacement of eyeglasses or medication
- Emergency medical payments
- Emergency medical transportation, medical evacuation or repatriation
- Dispatch of doctor or specialist
- Traveling companion assistance
- Return of your dependent child
- Visit by a family member or friend
- Escort transportation
- Repatriation of remains

EMERGENCY TRAVEL SERVICES

- Emergency message relay to relatives, friends and business associates
- Emergency cash
- Legal assistance / bail
- Emergency travel arrangements
- Location of lost or stolen documents and articles
- Assistance with foreign language and interpretation problems

INFORMATION SERVICES

- Online access to country specific health information including trip preparation
- Cultural information
- Visa, passport and inoculation requirements
- Temperature and weather conditions
- Embassy and consular referrals
- Foreign exchange rates
- Travel Advisories

These assistance services are now available with all Chubb USA Accident & Health global travel programs.

- Corporate Business Travel (Accident & Out-of-Country Medical Insurance for Business Travelers)
- Multinational Travel Accident for Corporations & Universities
- College Study Abroad Programs
- Work and Travel Programs for Non-Government Organizations
- International Internship Programs

IN AN EMERGENCY CALL

Chubb’s Travel Assistance Services
1-855-327-1414 (Toll-Free)
1-630-694-9764 (Direct Dial)

Visit www.acetravelassistance.net for access to global threat assessments and location based intelligence.