Message from the CIO:

An Infographic is worth a thousand words... Enjoy what we present in the next few pages.

I want to thank all the LTS staff for their hard work and dedication, without which we could not have accomplished what you see below.

I want to thank the members of Advisory Committee on Library and Technology Policy and the senior administration for their support and direction.

Finally, I want to thank the members of the community for your patience and support.
2013 Academic Support Statistics

314 Instruction Classes Taught
31 Workshops & Presentations
2 Credit-Bearing Courses

New Instructional Tools

- WordPress
- Twitter
- Media Thread
- OMEKA

7 Blogs
4 Courses
70 Student Blogs

995 Sakai Sites Published

290 Google Sites Requested

New Quantitative Analysis Institute

The new Quantitative Analysis Institute was launched in June 2013 to expand the role of statistics in research, learning, and teaching at Wellesley and includes training for research assistants, statistics courses, statistical consulting, and workshops for faculty.

Spring-Summer 2013
46 consultation hours, 39 sessions

23% Increase in Research Consultations in Past Year.
50% Increase since FY10

Reasons for Increase

- A deliberate service model shift encouraging students to schedule more research consultations
- Relocation of the Reference desk to the main Clapp Service desk & staff offices to more visible locations
- Revision of part-time librarian hours from evenings to working hours

Circulating Equipment Items

4 Classes received iPads for the semester for digital storytelling, music production & multimedia e-book use.
Instruction Sessions by Dept.

- ARTH: 14%
- WGST: 10%
- WRIT: 12%
- ECON: 6%
- ARTS: 5%
- PSYCH: 4%
- EDUC: 4%
- SOC: 4%
- PHIL: 2%
- FREN: 3%
- MUS: 2%
- AMST: 4%
- SPAN: 1%
- SUST: 1%
- HIST: 3%
- POL: 3%
- AFR: 3%
- CAMS: 1%
- EALL: 1%
- ITAS: 1%
- BISC: 1%
- PEAC: 1%
- REL: 1%
- THST: 1%
- CHEM: 1%
- ANTH: 1%
DIGITAL VIDEOS - KALTURA

⭐️ 1416
Total videos uploaded

🔗 193
Total courses that used Kaltura

⭐️ 35
Departments/Programs that used Kaltura
EXTENDED LIBRARY HOURS

Additional 16 hours a week, fully student staffed; Sunday-Thursday till 2 AM; Additional security measures taken.

Students entering Clapp after midnight

45

30

Wednesdays Average

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1.5 million
Total titles in the library holdings

10,981
Print books, scores, videos, and sound recordings were added in 2012-2013

85,583
Total journal titles in library holdings

279,200
Total electronic journal access in 2012-2013
73,868
Number of books that the students borrowed in 2009-2010

38,677
Number of books that the students borrowed in 2012-2013

23,598
Number of books that the faculty borrowed in 2009-2010

12,545
Number of books that the faculty borrowed in 2012-2013
eBook holdings are growing

You accessed 28,474 eBooks last year.

<table>
<thead>
<tr>
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<th>2009-2010</th>
<th>2010-2011</th>
<th>2011-2012</th>
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<td>eBooks</td>
<td>44185</td>
<td>45308</td>
<td>65808</td>
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Special Collections is very active and the use is trending upwards.
Institutional Repository (IR)
repository.wellesley.edu

Q

The honor's theses for class of 2012 were managed by IR
These theses were downloaded a total of 18,170 times
Helpdesk Tickets for 2012-2013

Many of the speech operator calls are from the faculty and staff. We have a robust online directory - http://www.wellesley.edu/directory. Please use it.
How you contacted the Helpdesk

- Walk-in: 3771
- Voicemail: 493
- Crisis Phone: 283
- Email/Web: 2026
- Speech: 2892
- Faculty Line: 0

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New Applications

We created several new apps for the benefit of the community

Checklist - centralizes all administrative tasks for students and administrators

Paperless Admissions - all applications and supplemental were accessed and evaluated online by the readers

FYS & Writing Classes - first year students were placed in these classes based on their preferences

Class Scheduling - Senta, the class scheduling program, was expanded to schedule classes based on faculty preferences

A more robust system to manage computer accounts

Transfer Credit Application
Other apps developed by us that we continue to enhance

Faculty Awards, Faculty Leave History, Agenda Committee Assignment,
Ruhlman & Tanner application management

You are Here and World Women Partners - in collaboration with Public Affairs

Science Center Summer Research Application Management

Orientation and Campus visit registration systems

And many more....

Do you have an idea for a project?
Please see:
http://www.wellesley.edu/lts/about/projectreq

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OTHER THINGS OF INTEREST

▲ 500
Number of Faculty & Staff computers backed up by LTS using Crashplan.

★ 800
Number of events supported by our Media Services

▲ 6
Number of Smartboards in classrooms in 2012-2013. Interested? Let us know!

▲ 327
Number of surveys administered using Qualtrics survey tool, which is available to anyone in the College to use.
OTHER THINGS OF INTEREST

We are offering better support for high performance computing.

We are continuing to reduce server hardware through virtualization (partitioning a single server to make it "appear" as multiple servers).

We are experimenting with Amazon cloud computers as a way to support some services.

In collaboration with several other departments, we have installed Digital Signage in several locations to improve communication.

SURPRISE! - Do you have a smart phone running Android? Start Google Maps and find Clapp Library. You will see that we have used indoor mapping and you can see details on all four floors.
Presentations and Publications

Ravi Ravishanker, New England Analytics for Leadership Summit sponsored by Blackboard, “Do we know how many students we have?” Wellesley, MA, May 1, 2013.


### Papers Published or Delivered


