Member Secure Account and Mobile App

Quickly access your benefits
Log in at harvardpilgrim.org/login or activate your secure online account at harvardpilgrim.org/create or via the Harvard Pilgrim mobile app¹, to quickly and securely access your health plan benefits information.

› Understand your coverage
› Check your claims, referrals, and authorizations
› View plan limits, including your out-of-pocket costs
› Find a doctor or a hospital
› Select or change your Primary Care Provider (PCP)
› Estimate your costs²
› Access health and wellness resources
› View your ID card and add it to your Apple Wallet or Google Pay

¹Some features are website features integrated into the mobile app: change PCP, ID Card, Other Documents, Plan Documents. Other features while offered on the website, function differently on the mobile app: claims, eligibility and deductible tracker, and provider search.
²Estimating costs feature is not available on the mobile app

Watch our member secure account video:

[QR Code for English]
[QR Code for Spanish]