Welcome to OptumRx

OptumRx is your plan’s pharmacy care services manager.

Who is OptumRx?
OptumRx® is your plan’s pharmacy care services manager. OptumRx is committed to providing safe, easy and cost-effective ways to help you get the medication you need.

How do I use my pharmacy benefit?

Set up your online account by visiting optumrx.com.

To manage your medications on the go, download the OptumRx App from your app store.

Track your prescription history, compare medication prices, set up automatic refill reminders and more.

Pharmacy benefit tips

Know your plan.
Your plan may require one or more of the following before you can fill your prescription:

Prior authorization — Approval to get a medication.

Step therapy — Trying one medication before another.

Quantity limits — Getting a certain amount of each prescription.

Check your formulary (drug list).
Your formulary is a list of covered medications. The list is broken into sections called tiers. Choosing medications in lower tiers may save you money. Check your formulary often. OptumRx may make updates.

Talk to your doctor.
When you talk with your doctor, use our app to confirm coverage and costs. You can also talk about what you need to do to get your medication.
Save money.
Generic medications usually have a lower copay than brand-name medications. Ask your doctor if there is a generic that is right for you.

Compare prices.
Search for lower-cost alternatives. Just log in to optumrx.com, or use the OptumRx App.

**Where do I fill my prescriptions?**

**OptumRx home delivery.**
Order up to a three-month supply of the medication you take regularly for less.

- Use the OptumRx App.
- Log in to optumrx.com.
- Call the number on the back of your member ID card. Have the following ready when you call:
  - Your doctor's contact information
  - Names and strength of current medications
  - Payment information

There is no charge for standard shipping to U.S. addresses.

**Network retail pharmacies.**

- Show your member ID card at any Optum® network retail pharmacy.
- To see a list of network pharmacies, use the OptumRx App or visit optumrx.com.
- You can also call the number on your member ID card.

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**Questions?** We can help.

- Log in to optumrx.com.
- Open the OptumRx App.
- Or call customer service at the number on the back of your member ID card.

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OptumRx specializes in the delivery, clinical management and affordability of prescription medications and consumer health products. We are an Optum® company — a leading provider of integrated health services. Learn more at optum.com.

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Managing your medications online

**optumrx.com** is a fast, easy and secure way to get the information you need to make the most of your pharmacy benefit.

**Website features and tools**

Log into **optumrx.com** and you will be able to:

- Refill and renew home delivery prescriptions through OptumRx®
- Search for drug prices and view lower-cost alternatives
- Transfer retail prescriptions to home delivery
- Track your OptumRx Home Delivery orders
- View your claims history
- Enroll in text message reminders
- Manage medications for household members
- View your real time benefits

**My medication reminders**

Set up text message reminders to help you remember when to take your medication. Text message reminders have been shown to improve medication adherence in persons taking long-term or maintenance medications.

**You can save time, money and improve your health**

- **Save time** — By ordering medications you take regularly online, you make fewer trips to the pharmacy and avoid waiting in line to pick up your medication.
- **Save money** — Depending on your pharmacy plan, you can order up to a 3-month supply of your medication. Orders are sent using free standing shipping.
While on the go

Access your pharmacy benefits and manage your prescriptions from your smartphone or tablet with the OptumRx app.3

- Refill or renew home delivery prescriptions
- Transfer a retail prescription to home delivery
- Locate a pharmacy
- Find drug prices and lower-cost alternatives
- View your claims history
- Access your ID card, if your plan allows
- Set up refill reminders
- Set up reminders for when you need to take your medication

We want you to get the most out of your pharmacy plan. The more you know, the more you can save.

Visit optumrx.com today.

1. Dependents or spouses you have access to.
3. App is available for download on both Apple and Android devices.

The company does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

Free services are provided to help you communicate with us, such as letters in other languages or large print. You may also ask to speak with an interpreter. To ask for help, please call the toll-free phone number listed on your ID card.

ATENCIÓN: Si habla español (Spanish), La compañía no discrimina por raza, color, nacionalidad, sexo, edad o discapacidad en actividades y programas de salud.

Se brindan servicios gratuitos para ayudarle a comunicarse con nosotros, como cartas en otros idiomas o en letra grande. También puede solicitar comunicarse con un intérprete. Para solicitar ayuda, llame al número de teléfono gratuito que figura en su tarjeta de identificación.

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为帮助您与我们沟通，我们提供一些免费服务，例如用其他语言书写的信件或大字体。您也可以要求与口译员对话。欲寻求帮助，请拨打您的ID卡上列出的免费电话号码。
Welcome to your specialty pharmacy

Specialty medications can be important to maintaining or improving your health — and your quality of life. BriovaRx®, the OptumRx® specialty pharmacy, provides the resources and personalized, condition-specific support you need to help you better manage your condition.

What is a specialty medication?

We define an injectable, oral or inhaled medication as a specialty medication if it:

- May require ongoing clinical oversight and additional education for best management
- Has unique storage or shipping requirements
- May not be available at retail pharmacies

BriovaRx: A specialty pharmacy to meet your needs

BriovaRx offers support to help you manage your condition. Take advantage of personalized patient support from knowledgeable pharmacists and nurses who specialize in your condition at no additional cost to you. In addition, you’ll receive:

- Access to your medications at the lowest cost
- 24/7 access to pharmacists
- Support through clinical and adherence programs
- Any medication-related supplies at no additional cost
- Proactive refill reminders
- Timely delivery and shipping in confidential packaging
Guiding your health journey under your pharmacy benefit
We understand the challenge of living with and managing a complex health condition. That’s where BriovaRx comes in, to assist you every step of the way.

Getting started: Transfer your prescriptions
Enroll in the specialty pharmacy program with BriovaRx.
If you haven’t done so yet, call BriovaRx at 1-866-863-7543 to get started.
Access to a pharmacist 24/7.
Our specialty pharmacists and patient care coordinators are available 24/7 and will take care of everything for you, including:
• Transferring your prescription to BriovaRx
• Helping you find affordable access to your medication and manage any side effects
• Explaining how the specialty pharmacy works

Personalized support.
Once you start getting your specialty medications through BriovaRx, you’ll also experience personalized, one-on-one support from pharmacists and nurses. They’re there for you any time you have questions about your medication, side effects and more.

Working with your pharmacist or nurse
Continued conversations.
Tell your pharmacist or nurse about any changes or complications in your therapy, such as:
• Any side effects
• Trouble remembering to take your medication

Monitor your health.
If you need help with anything else from weight loss to back pain and even smoking cessation, your specialty pharmacist or nurse can help you locate wellness coaching and disease management programs to help you stay on track with your health.

Follow your care plan.
If you’re part of a clinical management program, be sure to follow your care plan and tell your pharmacist or nurse about any new medications you’re taking.

Staying on track with your treatment
Quick and easy refills.
We make it easy for you to remember to take your medication with a reminder phone call a few days prior to the time when you need to refill your prescription. You can even sign up for text message reminders online or by phone.

Overnight delivery.
With your specialty pharmacy, shipping your medication is quick, easy and safe. Refrigerated medications will be delivered overnight directly to your home or office, in a temperature-controlled package. Others will be shipped within one to three days. Supplies will also be provided at no extra cost.

Save more time and money.
If you’re looking to save money on your medications, finding lower-cost alternatives and transferring your non-specialty prescriptions through the mail can help.
The OptumRx app

The OptumRx® App makes the online pharmacy experience as simple as possible. You can easily:

- Refill or renew a home delivery prescription
- Transfer a retail prescription to home delivery
- Find drug prices and lower-cost options
- View your prescription claim history or order status
- Locate a pharmacy
- Access your ID card, if your plan allows
- Set up refill reminders
- Track your order

Download the OptumRx App now from the Apple® App Store or Google Play™.
The OptumRx App: the most convenient way to manage your prescriptions.

Simple
You can easily refill a medication or transfer a retail prescription to home delivery.

Current
Prescription Drug Lists change frequently; the OptumRx App updates automatically, giving you quick access to the most current drug coverage information.

Personalized
Access a complete profile of your prescriptions when you view your online Medicine Cabinet. You can see all your recent and past prescriptions.

Save time and money
Compare prescription drug options as well as identify potential cost savings.

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