

COVID-19 (2019 Novel Coronavirus)

Wellesley College Employee Resources

HealthCare Insurance Resources

Harvard Pilgrim Health Care www.harvardpilgrim.org

1-888-333-HPHC

Will Harvard Pilgrim cover the cost related to COVID-19 testing?

To facilitate members' ability to receive necessary testing for suspected COVID-19 exposure, and until further notice, Harvard Pilgrim will provide the following coverage for our plans:

- COVID-19 Testing – covered in full (including office, urgent care and emergency room visits for COVID-19 testing).
- COVID-19 Treatment - covered with no copay. Applicable deductible and coinsurance apply.
- Telemedicine –All out-of-pocket costs for coronavirus-related telehealth visits will be waived for the duration of the COVID-19 crisis
- Members will have access to out-of-network providers for the initial COVID-19 test when no in-network providers are available.
- No prior authorization and referrals are required, where applicable, so that members can get timely medically necessary testing and treatment for COVID-19.

Please contact Harvard Pilgrim for in and out-of-network coverage details.

Is telehealth an option?

Telemedicine services, such as video visits with [Doctor On Demand](#), are available to our members. If you have concerns related to COVID-19, you can check in with a health care provider from home (via smartphone, tablet or computer) to determine whether you need to take further action and to avoid long emergency room waits. Telehealth visits may help limit the spread of the disease. It may also be an option for individuals in self-imposed quarantine to check in with a health care provider.

Doctor on Demand <https://www.doctorondemand.com/>

OptumRx <https://www.optumrx.com/public/landing>

1-855-546-3439

Optum Rx is our prescription drug program. To meet the clinical needs of our members and comply with applicable CDC guidance, as well as Federal, State and Local government requirements, OptumRx Clinical Affairs is allowing members to refill their maintenance medications early to ensure they have an uninterrupted supply of medication during the COVID-19 threat.

Health Advocate <http://www.healthadvocate.com/members>

1-866-695-8622

With this program, you have your own personal health advocate to help you find the right doctors, get cost estimates, help resolve insurance claims and assist with elder care.

Emotional and Wellbeing Support

AllOne Health Employee Assistance Program

1-800-451-1834

<https://www.mylifeexpert.com/login> To register, please use the following Code:
wcollege This resource provides low or no cost access to confidential counseling and referral services.



TO LOGIN, USE YOUR COMPANY CODE:
wcollege

ACCESS YOUR FULL EAP BY CALLING:
1-800-451-1834,
DOWNLOADING THE APP BY
VISITING: **WWW.MYLIFEEXPERT.COM**
OR
SIMPLY SCAN THIS QR CODE

ALLONE
HEALTH

The image is a dark blue rectangular graphic. On the left is a large white QR code. To its right is a white arrow pointing towards the QR code. Above the QR code, the text 'TO LOGIN, USE YOUR COMPANY CODE:' is written in white, with 'wcollege' in green below it. To the right of the QR code, there is white text providing contact information: 'ACCESS YOUR FULL EAP BY CALLING: 1-800-451-1834, DOWNLOADING THE APP BY VISITING: WWW.MYLIFEEXPERT.COM OR SIMPLY SCAN THIS QR CODE'. At the bottom right is the 'ALLONE HEALTH' logo in white. In the top right corner of the graphic, there is a small inset image of a smartphone screen displaying a login form with a 'remember me' checkbox.

meQuilibrium –

meQuilibrium is a digital coaching platform that can help you to manage stress and improve your health and well-being.

Article: [How to Cope with Coronavirus Anxiety](#)

[Get the Mobile App](#) <https://www.mymeq.com/mobile-app>

Caregiving Support

Care.com <https://wellesleycollege.care.com/>

<https://workplace.care.com/coronavirus-backup-care-faq>

855.781.1303

Care.com is a resource that can help provide care for your children, older adults, your pets and your home.

Financial Resources

TIAA www.tiaa.org

1-800-842-2252

Call or visit the website above for information about your 403(b) Retirement Plan.

WageWorks www.wageworks.com

Reminder: 2019 FSA and Dependent Care Participants – You have until 3/31/2020 to submit your 2019 receipts to WageWorks.

1-877-924-3967
