Wellthy Caregiving Support for Wellesley College
Plan and learn
Empowering you with the tools, education, and resources you need to develop a plan and manage care.

Get things done
Providing access to dedicated Care Coordinators who get to know you and address your unique care needs.

Feel less alone
Connecting you with a peer-driven community to share your experiences and support one another.
Use Case

Aging support

Todd lives in a multigenerational household with his mother-in-law Carol, wife Ana, and their newborn Sam.

Carol suffers from dementia, and has been living with Todd and Ana for some time. While he and his wife have been struggling to balance work with Sam's childcare needs, they've watched Carol's needs evolve as well. She's been having a more difficult time managing day-to-day tasks, and being there to support her is taking a lot of time away from their work and home lives. The family knows they could use some extra support, but aren't sure where to begin.

Todd remembers a recent email about having access to family care support through his employer, so he visits his company's dedicated Wellthy landing page and creates an account.
Use Case

Aging support (cont.)

Todd starts the onboarding process by setting up a care project for Carol, and sharing some basic info about their situation. Based on what he shares, Todd and his family are instantly matched up with the best-fit Care Coordinator. In this case, it’s Jennifer, a mother and licensed social worker with experience in geriatric care management.

Within minutes of creating his account, Todd has invited his wife to join the Care Team, and they’ve already booked a kick-off call for the next day with Jennifer.

Once they’ve had a chance to chat about the family’s unique situation, Jennifer gets to work setting up a holistic care plan that addresses it all
Wellthy’s Care Framework

Our Care Framework ensures families are considering and addressing all of the variables of care beyond just medical needs.

- **Medical**: Doctors, Prescriptions, Physical Therapy, Records
- **Financial**: Social Security, Benefits, Insurance, Tax Deductions
- **In-Home**: Safety, Home Care, Transportation
- **Housing**: Senior Living, Moving Services, Short-Term Solutions
- **Legal**: Power of Attorney, Advance Directives, Wills
- **Social + Emotional**: Support Groups, Social Activities, Memory Care
Use Case

Aging support (cont.)

Jennifer suggests the following tasks for the family — some of which they hadn’t even considered — and works closely with Todd and Ana to assess and prioritize immediate needs:

- Finding and vetting in-home respite care
- Establishing power of attorney
- Verifying insurance coverage
- Evaluating local memory care facility options
- Scheduling next wellness check-up
- Providing memory care support
Use Case

Aging support (cont.)

As Jennifer starts getting things done on their behalf, Todd and Ana are free to use the platform, which keeps all of Carol’s appointments, contacts and important documents at their fingertips.

They can easily navigate tasks and conversations, see updates, and reach out to their Care Coordinator whenever needed. Jennifer will keep the family in the loop with her progress, and stay involved with their needs as things change.

With the help of Wellthy, Todd can breathe easier knowing his family’s needs are taken care of. He pauses his project, feeling assured that he has a care expert in his back pocket for whatever life brings next.
Our solution helps employees and their families across the full spectrum of care

Aging
For aging family members dealing with all kinds of life changes

Mental Health
Ongoing support for those struggling

Veteran Support
Helping our heroes and their families get the care they deserve

Financial Support
Support for hard working families feeling financially strained

Special Needs
Advocacy, expertise and partnership for special families

Health Conditions
Handling a tough diagnosis or ongoing condition

Childcare
Guiding parents through childcare and learning options

Teen Support
Support navigating the unique challenges their teens face today
Care Dashboard

Tasks

Calendar

Medications

Contacts

Documents

Suggested Tasks
Find the right solutions for your needs or work with your care coordinator to determine the right priorities.

Legal

Financial
Social Security, Benefits, Insurance, Tax Deductions, and more

Housing
Senior Living, Short-Term Solutions, Moving Services

In-Home
Safety, Home Care, Modifications, Transportation, and more

Medical
Doctors, Prescriptions, Physical Therapy

Social/Emotional
Support Groups, Social Activities, Memory Care

WRITE A MESSAGE

Hi Jackie!

I have found some great childcare programs for your new baby. (I have also attached a list of all the childcare facilities that we visited.)

Based on our discussed criteria, my recommendations are:

Houston Methodist, Children’s Center

• New programs that accommodate infants
• New financial aid programs
• New overall healthy program with good reviews

If you’d like, I can book some virtual demonstrations.

Jackie’s Care Project

Jennifer
9:02 AM

Wellthy
Our Care Team

**Care Coordinators**
Dedicated experts carefully matched with each family based on their needs

**Care Advisers**
Care professionals providing specialization behind the scenes

- **Care Coordinator**
  Licensed Social Workers, Nurses, Caregivers, and other backgrounds

- **Wellthy Member**
  Sponsored employees, care recipients, and invited friends and family

- **Care Adviser**
  In-Home Care

- **Care Adviser**
  Medicare & Medicaid

- **Care Adviser**
  Insurance Claims

- **Care Adviser**
  Financial Support
Wellthy Community

- Empowering caregivers with knowledge, resources and peer support
- Discussions, tips, questions, featured content, webinars and events
- Expert moderation and guidance from Wellthy’s care professionals
For a majority of us, a day will come when caregiving responsibilities are needed. You can create a plan, stay organized, and feel confident you’re prepared for those who will look to you for care.

**Care Plans**

Easy-to-use guide to help you answer your biggest questions.

**Care Paths**

Grouped action items to so you can focus on related to-dos

**Action Items**

Capture notes, upload documents, and review content

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**Explore long-term living options**

Get ready to plan
6 of 6 action items complete
Completed

Understand current living situation
1 of 3 action items complete
In progress

**Evaluate health**

Review finances and housing options
In progress

Document any benefits
Taking care of their mom

Kristy and Maureen were spending time on vacation when their mom had a major heart attack, leading to multiple medical complications including a leg amputation. Here’s how Wellthy helped:

- **Financial**: Supported with claims and billing, liaising between medical providers, insurance providers and the mom’s hospital
- **In-Home**: Recommend local contracting companies to set up a home alert system and arranged transportation services
- **Medical**: Set up a shared calendar to help with appointment management and transferred medical records between providers

**Highlight**: Saved the family $748,405.90 after the successful approval of several insurance appeals

*Names have been changed for privacy purposes*
Taking care of her partner

Heather’s partner, Michael, is dealing with multiple health concerns, and recently had a stroke, which has him in a wheelchair. Here’s how Wellthy helped:

- **Social + Emotional:** Researched local counseling services for their teenage daughter coping with a parent who is disabled, and evaluated respite care options for Heather

- **Medical:** Gathered and digitized all important medical and legal documents

- **Financial:** Supported with Medicaid considerations and guided them through the approval process

**Highlight:** Received insurance approval to cover a wheelchair repair that was previously denied, and leveraged the employer’s EAP counseling services

*Names have been changed for privacy purposes*
Taking care of their daughter

Cindy’s daughter has a rare genetic condition. She and her husband were overwhelmed with navigating therapy, insurance coverage, state resources, and school options. Here’s how Wellthy helped:

- **Financial:** Provided guidance on the Special Needs Trust application process
- **In-Home:** Arranged in-home support services
- **Social + Emotional:** Researched support groups and located various school programs
- **Medical:** Verified insurance coverage for various therapies (physical, occupational, speech), and set up a shared calendar for appointment management

**Highlight:** Helped the family ensure they were making all of the right considerations for their daughter, and took a huge load off their plate while navigating a difficult situation

*Names have been changed for privacy purposes*
Getting started with a Care Coordinator is simple

1. Signing up takes just 30 seconds. Get started at join.welthy.com/wellesleycollege and create an account with unique code WellesleyCares. You can then share more about your situation and tell us what’s going on.

2. Using that information, Wellthy’s proprietary algorithm instantly matches families with a dedicated care expert, based on their unique needs.

3. The Care Coordinator sets up and prioritizes tasks, and the important things start getting done on the family’s behalf.
Questions?