Creating a Guest Account
Follow these instructions to create a guest HPHConnect account (if you are not currently a Harvard Pilgrim member).

1. Enter code “C10177”, check the box next to I’m not a robot, click Validate Program Code

2. Select I am an employee and click Next

3. Fill out your personal information and click Next.
4. Fill out *HPHConnect* guest account information and click **Next**.

![STEP 4 OF 5
Create an *HPHConnect* guest account](image)

Enter your contact information, and then click **Next**.

- Red asterisk indicates a required field.

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td></td>
</tr>
<tr>
<td>City</td>
<td></td>
</tr>
<tr>
<td>State</td>
<td>Select a State</td>
</tr>
<tr>
<td>ZIP Code</td>
<td></td>
</tr>
<tr>
<td>Home Phone</td>
<td>99999999999</td>
</tr>
<tr>
<td>Work Phone</td>
<td>99999999999</td>
</tr>
<tr>
<td>Mobile Phone</td>
<td>99999999999</td>
</tr>
</tbody>
</table>

5. Create Username and Password and click **Submit**.

![STEP 5 OF 5
Create your *HPHConnect* username and password](image)

Enter the information, and then click **Submit** to process your request.

- Red asterisk indicates a required field.

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Username</td>
<td></td>
</tr>
<tr>
<td>Enter password</td>
<td></td>
</tr>
<tr>
<td>Re-enter password</td>
<td></td>
</tr>
</tbody>
</table>

6. You have successfully created your *HPHConnect* guest account. Click **Log into HPHConnect now** to finish creating your wellness account.

![Your *HPHConnect* account has been created](image)

Your username is sample123

*Log into HPHConnect now.*
7. Click **LOG IN NOW**.

8. Enter the Username and Password you created and click **LOG IN**.

9. Click **Access my wellness account**.

10. Terms of Use will appear, scroll to the bottom and select **Accept** and click **Continue**.

   **Terms of Use Update**

   I accept the Terms of Use and Privacy Policy
   
   Accept [ ] Decline [ ]

   [Continue]
Ready to login to your Wellness account?

1. Visit www.harvardpilgrim.org/wellnessaccount and enter your username and password

2. You will be taken directly to your Wellness account and will be prompted to determine your preferences as a one-time only step. Once you have entered the following information, click **Create My account**:
   a. Select language
   b. Enter the name you would like to be known by on the Wellness site
   c. Enter your email address.
   d. Accept Terms of Service and Privacy Policy.
3. Once you have set your preferences your Wellness Home Page will appear. (Please note: This is an example of a home page. Your Wellness Home page will display your employer’s logo and will reflect your specific program.)

PLEASE NOTE:

Once your account has been created, please bookmark the site: www.harvardpilgrim.org/wellnessaccount, so you can easily return to use your wellness account.

Please contact Harvard Pilgrim’s Wellness Services, if you need assistance,
Monday – Friday, 9am – 5pm at 877.594.7183 or by email at HPWellness@harvardpilgrim.org.
Type here