

Legal help as easy as 1...2...3

See how easy it is to get the legal help you need.

1 Find an attorney online at members.legalplans.com or speak directly with a Customer Service Representative (800.821.6400) who can help you find an attorney.

2 Get a case number online or by calling and speaking with a customer service representative.

3 Make an appointment. Let them know you are a Hyatt Legal Plans member and provide your case number.



Award-winning customer service

- Regularly recognized for excellence in customer service¹
- Speak with a live representative from 8 am to 8pm ET



Online self-help

- 24/7 access to our attorney locator and case numbers
- Self-help documents, tools and resources



Pre-qualified attorney network

- Nationwide network of more than 15,000 attorneys
- Attorneys average 25 years of experience and are vetted and regularly monitored



No claims forms, hidden fees or deductibles

- All billing is handled between MetLife and the attorney
- No paperwork or extra fees involved when using a Network Attorney for a covered matter

Count on us for an exceptional service experience.

1. Two-time winner of the Silver Stevie in the American Business Awards, 2016 and 2017.

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